







# **Nomination Guide 2023**

Marking five years of recognising and celebrating our people

Making a meaningful difference, together.











# Welcome to the Full Circle and Reconciliation Awards 2023

This is our chance to recognise and celebrate the inspirational people across UnitingCare who go above and beyond to make a positive impact.

We are fortunate to have so many passionate people all across UnitingCare dedicated to improving the lives of others. This is our chance to shine a light on the inspiring and diverse ways that these individuals, teams and volunteers are making a meaningful difference, every day.

We look forward to receiving nominations from every corner of UnitingCare, across all of our 11 award categories. Anyone can nominate, so we encourage each of you to take a moment to think of people in your team and across UnitingCare who are making valuable contributions and positive impacts.

At UnitingCare, we have incredible people committed to helping the people we serve live life in all its fullness.

Together, let's take this opportunity to recognise and celebrate them.

Read on to find out everything you need to know to recognise, congratulate and celebrate our colleagues and volunteers, and shine the light on the meaningful difference they make.

Craig Barke

CEO, UnitingCare

Craig Borke

# **Everything you need to know**

# to recognise, congratulate and celebrate our people

#### The Full Circle and Reconciliation Awards program has four stages:

Stage 1 Nomination period: open **Monday 12 June**, closing **Friday 7 July** 

Stage 2 Finalist selection process

Stage 3 Announcement of award finalists

Stage 4 Celebratory Gala Evening (virtual or in-person)

## Stage 1

### Nomination period

We encourage you to nominate an employee, a team or a volunteer. There are 11 award categories to reflect the diversity of our workforce and the services we offer.

- Nominations open on Monday 12 June and close on Friday 7 July.
- Nominate at fullcircle.awardsplatform.com
  OR scan the QR Code



# Stage 2

### Finalist selection process

- Once the nomination period has closed, all endorsed nominations are put through a careful and rigorous selection process conducted by a panel of senior leadership representatives to produce a short list for each category.
- The CEO and ELT then carefully review the shortlisted finalists.

# Stage 3

## Announcement of Award Finalists

- During September, the finalists for each of the 11 award categories will be announced. This is a very exciting stage of our award program where we get to recognise and congratulate the contribution of our inspiring finalists.
- A film crew will commence filming of the finalists stories to be shared at the gala evening and beyond.

For more information on the awards, and to read about some of the incredible finalists from previous years, head to unitingcarefullcircleawards.com

# Stage 4

## Full Circle and Reconciliation Gala Evening

#### What do I need to know?

- This is the final and most exciting stage of the program. In November, the awards culminate in a celebratory gala event, which is a phenomenal way to pay tribute to the work of UnitingCare and the outstanding finalists for 2023. A night of pride, joy and inspiration as the winners are announced for each award category.
- The Full Circle and Reconciliation Awards Gala Evening will be live streamed so everyone across UnitingCare can be part of the experience.













# **Award Categories**

The Full Circle and Reconciliation Award categories reflect the diversity of our UnitingCare workforce and the services and support we provide to people, families and communities across Queensland and the Northern Territory. We look forward to receiving your nominations and celebrating the inspiring contributions of our amazing people.

#### **Employee Categories**

#### In Their Shoes Award

This person or team:

- Took steps to really understand the issue another person/ group was facing and worked with them to find a solution.
- Demonstrated a deep understanding of another's needs by taking the time to listen, reach out, speak out and care in a meaningful and impactful way.

#### **Bringing People Together** Award

This person or team:

- Fostered a culture of shared learning by role modelling and encouraging others to share their knowledge and skills to deliver better outcomes together.
- Broke down barriers between teams through fostering trust, connection and collaboration to deliver better outcomes internally or for clients.
- Created or strengthened partnerships (internal or external) that delivered value for the organisation and the communities we serve.

#### Go for Green Award

This person or team:

- Identified and actioned changes to reduce our waste, carbon footprint or emissions.
- Identified and implemented innovative solutions to help our organisation function more sustainably.
- Went above and beyond to work collaboratively with others to champion green and sustainable practices in our ways of working and being.

#### Safe and Sound Award

This person or team:

- Created a safer environment for individuals and the community by championing safe behaviour and practices.
- Role modelled a safety and wellbeing mindset and encouraged others to do the same.

#### You're an Inspiration Award

This person or team:

- Inspired others to be the best they can be by creating an environment where they felt valued and included.
- Demonstrated a can-do attitude in the face of adversity.
- Created a vision of what was possible and worked together with others to achieve it.

#### Caring and Connecting Award

This person or team:

- Demonstrated an ongoing commitment to patient/ customer/client care and wellbeing, and/or improving clinical excellence, public health and the outcomes of the people we serve.
- Committed deeply to making our services more organised and effective through effective governance.
- Holds high standards of care and is passionate about providing safe, patient/client-focused care.

#### Wish I'd Thought of That Award

#### This person or team:

- Identified and implemented an innovative solution that positively impacted the people we serve and/or the organisation.
- Found creative ways to overcome challenges or streamline processes.
- Championed collaborative problem-solving to work through challenges or identify innovative solutions to enhance the customer experience and/or ways of working for employees.

#### **Reconciliation Categories**

#### **Healthy Communities** Award

This person or team demonstrates the following values:

- Relationships: fosters healthy relationships between our organisation and Aboriginal and Torres Strait Islander communities.
- **Respect**: respects Aboriginal and Torres Strait Islander culture and advocates for services that are culturally appropriate and accessible.
- Self-determination: as an Aboriginal and/or Torres Strait Islander employee or through extensive engagement with Aboriginal and Torres Strait Islander communities takes ownership of the journey towards reconciliation.
- Equality and Equity: delivered services and/or programs which directly or indirectly contribute positively to one or more of the national Closing the Gap targets.

#### **Volunteer Categories**

#### **Changing Lives, Theirs Included** Award

This person or team:

- Through volunteering, made a significant impact in the lives of those they serve.
- Went above and beyond to elevate the experience of those they volunteer with.
- Has experienced positive shifts in their own life through their volunteering work.

#### Aboriginal and Torres Strait Islander Leadership Award

This person:

- Recognises self-determination is an integral part of UnitingCare's reconciliation values.
- Goes above and beyond in their role to embed cultural knowledge and reconciliation into their service or function.
- Has fostered allyship within and beyond their team.
- Displays inclusive and respectful leadership to their coworkers, clients and/or service.
- Has leveraged our scale and reach as an organisation through enhancing partnerships to enrich the communities we serve.

#### Behind-the-Scenes Award

This person or team:

- In a quiet and unassuming manner, made a significant contribution to assist the people we serve 'live life in all its fullness'.
- Contributes remarkably and selflessly to those they volunteer with, fostering an enriching volunteering experience.
- Has experienced positive shifts in their own life through their volunteering work.

