



FULL CIRCLE and
RECONCILIATION
AWARDS

How to Write a Powerful Nomination

The Full Circle and Reconciliation Awards nomination period is an exciting time to recognise and celebrate a UnitingCare employee or volunteer for the meaningful difference they make. It is a great honour to be nominated, and it is nominators like you who make that happen.

All nominations are appreciated, read and considered.

However to help you increase the chance of your nominee progressing through the rigorous judging process, this guide provides few tips and examples to really make your nomination stand-out!

We thank you for getting involved in the Full Circle and Reconciliation Awards, by shining light on those who deserve to be celebrated during this nomination period.

Tips

- Be sure that you answer the question being asked. It's a good idea to include specific examples to illustrate your point.
- Think about how the individual or team shines. Describe what they are doing that is exceptional and beyond what is expected of them.
- Tell us how you know they're making an impact. If you can, support with facts and figures.
- You're telling a great story. Use dot points helps you say a lot without using a lot of words. Be sure to use language that is clear, concise and simple to understand.
- Make sure you've told us what we need to know in the nomination. You can use attachments to support this.
- We love to see attachments whether that is through photos or videos to bring the story to life. Please make sure all key information is in the nomination story.
- Finally, we appreciate that you are busy and have taken the time to nominate. However, we suggest having someone proofread your nomination for spelling and grammar. It really makes a difference!

Example Nomination 1: Bringing People Together (Gold Coast Homelessness Services)

The teams across the Gold Coast have lead and supported a range of collaborative processes that have improved housing outcomes, service integration, and sector partnerships.

Through their proactive leadership, engagement in networking activities, and effective service delivery, the team has supported regional activities that improve coordination efforts. The team has lead by example in working collaboratively with other services and within their teams to deliver a high standard of support.

At a governance level, the team has supported the implementation of the Gold Coast Zero Campaign through the Gold Coast Homelessness Network which has provided a framework for local supports to connect and collaborate.

At a service delivery level, the teams have engaged in co-location, integrated outreach, coordinated

responses, and have actively lead care coordination processes to achieve effective outcomes for people experiencing homelessness.

One example, of many, is an individual who has been known as a rough sleeper on the Gold Coast for more than 20 years. The UCC teams provided appropriate support to this person over time to build consistency and rapport. When this individual was hospitalised due to significant health concerns, the UCC team supported them to discharge into temporary accommodation while they could provide wrap around support including access to outpatient and community health appointments. This lead to a social housing property being offered and the team supported the transition into stable long term accommodation. This is one of many amazing outcomes of coordinated support for someone with a significant history of complex needs achieved through the approach to partnerships that the team delivers.

Example Nomination 2: Wish I'd Thought of That (Leanne Duncan)

- Leanne has designed and instigated the End of Life Compassionate Companions volunteer program. Based on the notion that “no one dies alone” this new volunteer based program has been designed and launched this year.
- This support service is innovative will help bring in our community to care for those who need extra support that may not be possible through family or loved ones.
- The initial take up has been extraordinary by volunteers with over 90 expressions of interest leading to over 20 applications for volunteers.
- This works supports the palliative care already provided at the hospital and adds an additional level of care and support for patients at the end of life.
- The process has been structured using ‘Better Impact’ and has been designed to be ‘scalable’ and able to be replicated across other UCQ services including the hospitals and Blue Care facilities.
- Leanne has spent considerable time developing an end to end program that allows for a smooth process of recruiting, selection, training and implementation of a volunteer based service that value adds to the ongoing palliative care provided by the hospital.